

## Analyzing the Relationship between Cultural Identity and Health Professional Perspectives

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### Abstracts

Having a systematic seize of cultural diversity is necessary for health professionals to present culturally competent treatment, enhance patient satisfaction and recover healthcare outcomes. To better recognize how cultural identity (CI) affects the attitudes, communication preferences and decision-making processes of health professionals, this research looks at how cultural competency is integrated into healthcare education and strategy. This study examines the influence of CI on the perspectives and practices of health professionals and its impact on patient care. People's behaviors and self-perceptions are greatly influenced by their concept of culture, which is defined by shared norms, language, and ethical principles. This research includes 281 health professionals from diverse contexts utilizing the Cultural Competence Assessment Questionnaire (CCAQ). Interpersonal relationships, professional development, communication skills, cultural sensitivity, competence and patient-centered care are all significantly correlated, according to the data. This finding suggests that for improved patient relationship and liberty of health, there should be specialized cultural competency training. Implications for practice: promote continued professional development about cultural sensitivity in health events, and conferences. This article also puts forward the use of CI as one method to guide and support the approach of health professionals and capture the attention of

communications and cultural competencies to help develop patient results.

**Keywords:** cultural identity (CI), Health Professionals, Patients Care, Cultural Competence, Cultural Competence Assessment Questionnaire (CCAQ).

## Introduction

The complex and multi-dimensional impact of CI on an individual's or a group's beliefs, values, behaviours, and social customs constitutes his or her intelligence of identity. This design is significant in many fields, including healthcare, where knowledge of how CI and the perspective of health professionals interrelate can have a big impact on patient outcomes and the effectiveness of care delivery. It is attractive and more extensively recognized that resolving health inequities and raising the pattern of healthcare services depends greatly on the communication between CI and the perspective of health professionals [7]. Healthcare workers employ patients from a variety of cultural backgrounds in varied work situations. Their views on CI can have a significant impact on how they treat patients, converse with one another and deliver care as a unit. For example, differential and appropriate care requires cultural competence, which is understood as a level of readiness to acknowledge, respect and effectively meet the cultural needs of the patients [25]. The perspectives of health professionals about CI and their aptitude to integrate these perspectives into clinical practice differ greatly. This difference can have an impact on treatment compliance, patient satisfaction and medical outcomes. Cultural prejudices and preconceptions held by healthcare professionals can determine findings of even treatment and aggravate health inequalities among disadvantaged populations [15]. To moderate these struggles, health personnel must be cognizant of their own cultural identities and prejudices as well as those of their patients. Health professionals' views toward diverse health practices, preventative ways and patient commitment initiatives can also be subjective by their CI. In the structure of global health, the interaction between perspectives proposed by health professionals and CI is even significant. Health practitioners are considering more and more patients from a diversity of cultural backgrounds as globalization and immigration promote cultural diversity within communities [16]. This transformation in the population makes it essential to have an incessant conversation regarding how CI affects the way healthcare is delivered and how healthcare systems can effectively acclimatize to convene the needs of a diverse patient population. Comprehending this link can support and shape healthcare employees' training programs, enabling them to obtain the skills and information necessary to transport culturally suitable treatment. Furthermore, the impact of CI goes outside connections involving precise patients. Institutional policies and measures are also impacted [2]. Health organizations are better situated to accept comprehensive practices, provide caring cultures and progress health impartiality when they acknowledge the significance of CI in influencing healthcare delivery. It is critical to take into explanation several factors, including institutional rules, personal values and professional training, to observe the link between CI and health professional attitudes [11]. Fig 1 shows that the variables for cultural identity.

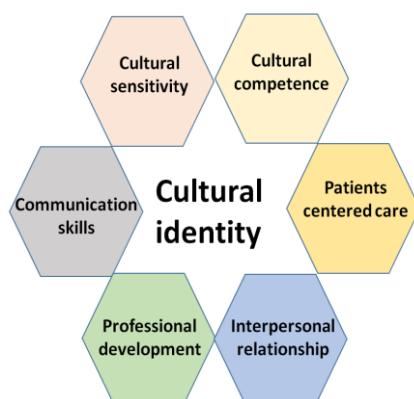


Fig 1 variables for cultural identity

There are imperative research implications for healthcare excellence and impartiality at the connection of CI and health professional perspective. Comprehending this connection gives important perspectives on how cultural essentials impact healthcare stipulation and proposes avenues for attractive patient outcomes and dwindling inequalities. To advance the occupation and assure that all patients obtain fair and competent care, there must be constant study and discussion in this field as healthcare systems persevere to change in response to increasing cultural diversity [18]. The study's objective is to analyze how CI influences health professionals' perspectives and impacts patient care. It seeks to estimate the responsibility of cultural ability in influential healthcare exchanges and identify areas for development in integrating CI into preparation.

### Contribution of the study

The contribution of the study is given below:

- Study aims to explore how CI influences health professionals' attitudes, communication styles and decision-making processes.
- Identifies critical factors where CI impacts patient care, influencing treatment outcomes and patient satisfaction.
- Highlights the need for targeted cultural competence training in healthcare education to improve professional's ability to navigate cultural diversity.
- Offers practical recommendations for integrating cultural awareness into healthcare protocols and policies.

### Related work

A shared vocabulary for action and study as well as a professional identity were explained [5]. The study identified knowledge, skills, ethical principles, individual and group identities, and

the impact of the care setting as crucial elements of a professional identity. A more specific definition increased the accuracy of the research and gave mentors and teachers a focused framework. The development of professional identities [26] frequently ignored the role that socio-historical settings, race and ethnicity play in forming the identities of medical students. Using Swann's negotiation of identified model and constructive grounded theory, it was discovered that Black and American physicians have particular difficulties in developing their professional identities throughout medical school. An Ubuntu [17] investigated medical students' perceptions of professionalism amid the FeesMustFall demonstrated in South Africa. It highlighted African viewpoints that educated and criticized global professional discourses and exposed a mismatch between Ubuntu's principles and the hierarchical, stifling clinical environment. It was necessary to [9] explore how country culture and cultural orientations influenced both individual and group reactions as it looked at how the COVID-19 epidemic has affected career development via a cultural psychology lens. With greater cultural application and real-world ramifications, it also incorporated ideas from cultural psychology to improve career management methods in quickly evolving situations. The concept of preservation [24] of resources theory examined the relationships between professional identities, staff involvement, job fulfillment and intention to leave among Chinese hotel employees. Professional identity was shown to be constructed as second order with four dimensions after 1,312 employees' data was analyzed. This finding provided researchers and hospitality professionals with important new information. Singaporean Indian [9], Chinese and Malay women's eating habits were identified. Findings from a sociological illustrations method and thematic analysis showed that whereas ethnic eating customs support identities, Singaporean women also combined different cultures' cuisines for convenience, health and diversity, reflecting daily multiculturalism and impacting public health policy. The data about mental health [3] problems among immigrants provided policymakers and physicians with advice. It discussed about the several stages of migration and the unique difficulties faced by women, kids, seniors, refugees, shelter seekers and members of the community. It discussed about cultural considerations and offered suggestions for improving mental health treatment for immigrants [13]. The essential tactics [22] for organizing and overseeing inter-professional education in clinical and classroom contexts were investigated. According to international health organizations, inter-professional education (IPE) was crucial for training health students for cooperation and collaboration. Health practitioners must acquire advanced facilitation skills as universities build inclusive IPE initiatives. The recommendations for improving [21] metrics for improved inclusion and representation were provided in the research. Qualitative research with seventy-four varied people revealed two key problems with the questions: they were unclear about component was being examined and they did not account for identity fluidity.

The variables that affect patients' adoption of medical technology [4] were investigated. It revealed that perceived utility, simplicity of use, trust and privacy concerns have a substantial impact on technology acceptance. Questionnaire responses from 416 patients in New Delhi used structural equation modeling (SEM). The study emphasized how privacy and trust affect the use of technology in healthcare. The study [12] revealed five key discourses in medicine such as apothecary, expert advisor, healthcare provider, dispenser and merchandiser. Even while the narrative of the healthcare worker predominated, other discourses grew rather than decreased,

which would have confused students and hindered the formation of a unified professional identity. The three major themes [10] from young people's images and inquiries: nature as a relaxing metaphor, metaphors that promoted resilience, and an overall feeling of optimism were described. It illustrated how these factors support Indigenous adolescents in coping with stress and difficulties. The results highlighted the requirement of natural settings that were culturally secure to improve the resilience and overall health of Indigenous kids living in urban areas. The benefits of cultural humility [1] made an argument for it and offered recommendations for incorporating it into therapeutic practice and courses. Scholars in occupational therapy have pushed for cultural competency training for the last 15 to 20 years. But a more useful framework was provided by cultural humility, which emphasized adaptability, bias awareness, continuous development and the role of power. Evaluated [20] twelve practical recommendations for a seamless transition to online learning, with a focus on design components that can be quickly introduced when the course is being reviewed. It emphasized the value of flexibility for both teachers and students and showed how these modifications help educational institutions integrate technology over the long run. The cultural competency [6] among healthcare providers lessens the behavioral and emotional fallout that Latina and non-Latino women experience after unfavorable medical experiences. For Latina women, lower levels of shame and humiliation were associated with higher perceived cultural competency and lower levels of medical avoidance. The findings underlined how important it is to take psychological aspects into account when evaluating how cultural competency affects health-related behaviors and results. Health professions [3] had become more competitive as a result of traditional uni-professional schooling. Interprofessionalism necessitated socialization at the individual, professional, and systemic levels to embrace the distinctiveness of each profession and promote teamwork. To accomplish the triple objective of improved care, health, value, and work experience, this change has the potential to drastically alter healthcare culture, operations, and policies while also increasing contributions and accountability. The investigation [27] was cross-sectional and involved 41 respondents in two Southern U.S. medical institutions. Conference data was analyzed utilizing constructivist stranded hypothesis methodology and critical lenses. Examining whiteness in medicine employed both paradigms from Black feminist research. Results showed that the absence of representation of physicians from underrepresented groups has contributed to the persistence of Whiteness in medical school, impacting Professional Identity Formation (PIF) and emphasizing the connection between Black physicians' identities and community services. By exposing healthcare professionals [14] to other cultures, cultural competency training seeks to eliminate health inequities, but it frequently runs the danger of confirming preconceived notions and unconscious prejudices. Inter-sectionalism can be disregarded, and patients' numerous social identities cannot be taken into consideration. Rather, a more efficient and considerate approach to better treatment was cultural humility, which emphasizes self-reflection, patient knowledge, and continuous learning. Article [8] examined how liberal multiculturalism, recognition politics, and neoliberal capitalism sustain culturally hazardous practices through the dissemination of repressive narratives in occupational therapy education. The argument put out was that frameworks for "cultural competency," which are based on systemic racism, perpetuate White supremacy in the healthcare industry. In healthcare and education, the article questioned existing frameworks and puts out a bold case for a change to critical and structural methods. Mental health [23] issues were exacerbated by the stress, anxiety,

and uncertainty that come with taking care of sick patients and figuring out broken practices. Like pandemics, public health emergencies have a detrimental effect on people's physical and emotional well-being, impacting both medical professionals and trainees. Disruptions in the classroom heighten student anxiety. To improve wellness, medical educators must modify curriculum and offer culturally specific resilience interventions, including techniques that address organizational, environmental, and individual issues.

## Methodology

The goal of this research is to find out how cultural identification affects the attitudes and behaviors of medical professionals. Carefully adhering to inclusion and exclusion criteria, data were gathered using the Cultural Competence Assessment Questionnaire (CCAQ). The association between cultural identification and professional attitudes was investigated using statistical analysis.

### I.Data collection

Study investigates the impact of CI on health professionals' views and clinical practices in treating patients. The information collected included 281 health professionals with Cultural Competence Assessment Questionnaires. The questions incorporated years of experience, gender, age, and cultural background, as well as educational background. Professional attitude towards patient treatment and attitude towards cultural diversity were also assessed. Analysis could show how cultural identification mediates professional conduct and how that impacts people's diverse experiences of health care.

### II. Selection criteria

Selection criteria are the essential components of the analysis. It was split into two groups, they are inclusion and exclusion criteria.

#### Inclusion criteria

- Participation will be considered if the health professionals such as physicians, nurses, and therapists with associated workers in health are employed.
- To ensure sufficient exposure to patient contacts, participants must possess a minimum of one year of experience in their respective sector.
- Participants are included based on their cultural background to offer a range of viewpoints on the significance of CI.
- Informed consent is required from participants, who must state that they are aware of the objectives and use of the study's data.

#### Exclusion criteria

- Participants who are not proficient in the survey language are excluded to ensure accurate comprehension of the questions and responses.

- Participants who have ensured within the last 6 months are excluded to avoid responses from individuals who have limited professional exposure.
- Duplicate or multiple responses from the same participant are excluded to maintain data integrity and prevent skewing of the results.

### III. Variables

Selected variables play a significant role in finding the association between cultural identity and health professionals. For providing better care, cultural awareness reflects person's understanding and respect for other cultural backgrounds. Cultural competence refers to the ability of an individual to deal with other cultures. Patient-oriented care aims to give priority to the needs and desires of the individual. Communicational skills will measure the effective information exchange. Professional development shows the continuous education process. In healthcare, interpersonal relationship acts as an indicator of the quality of cooperation and interaction. The variables are elaborated below:

**Cultural sensitivity:** It refers to the awareness and thoughtfulness of cultural differences and the competence to respond correctly to such differences in contacts and caring. This means sensitivity to the varied cultural backgrounds of the people with whom one interacts, refraining from stereotyping, and forms an important part of giving respect and due propriety of care to people from different cultures.

**Cultural competence:** A construct that defines the capabilities of an individual to interact efficaciously with people from other cultures. It encompasses knowledge, attitudes, and skills that allow them to know and facilitate an appropriate response to cultural issues of patients' care. This includes knowledge of the norms, values, and practices of a culture and using this knowledge to formulate a plan of care that improves patient outcomes and reduces health disparities.

**Person-centered care:** This is the progress that gives meaning to the patient's wishes, demands, and values in the managerial process and planning of care. That is, the patients are treated with dignity and respect; they are given an energetic role in personal care. This will lead to high levels of patient satisfaction, better health outcomes, and a more collaborative and empathetic relationship between the patients and healthcare providers.

**Communication skills:** It describes the art of appropriately delivering information; therefore, listening attentively and effectively discussing issues with patients, families, and colleagues. It includes verbal and non-verbal interaction. Effective communication is crucial for diagnosis, developing trust, ensuring understanding by the patient, and enhancing the overall quality of care. It helps in appropriate addressing of issues and concerns of the patients.

**Professional Development:** This is the enhancement in building new skills, competencies, and knowledge to advance the professional skill and professional growth of an individual. This involves education and training that foster ongoing medical knowledge changes and practices that ultimately raise patient quality care and professional performance.

**Interpersonal relationships:** These are the associations between people in terms of interactions, such as colleagues, patients, and their families. It is defined by how well individuals communicate, cooperate, and establish relationships with one another. Good interpersonal relationships in a health setting will facilitate a good working environment, teamwork, and communications with patients for the benefit of care delivery and job satisfaction of those concerned.

#### IV. Statistical method

It also tends to explore how CI influences the attitude and behavior of health professionals. Descriptive statistics summarize the dataset, giving a general picture of important variables and demographic characteristics of persons. The correlation analysis is used to examine the direction and intensity of the associations between professional attitudes and CI. Chi-square tests address correlations of socio-economic status and attitudes in treatments of patients to find crucial trends or differences. Multiple regression analysis establishes the effect of different elements, such as CI, on professional conduct and attitudes by finding major predictors. Differences in the mean variances of views in ANOVA will test the difference among various cultural groups and determine whether the differences have statistical significance. Last but not least, Cronbach's alpha tests the internal consistency and dependability for survey scales, which ensures the accuracy and dependability of the measuring tools used. This will offer a comprehensive insight into health professionals' attitudes and behaviours influenced by their CI using statistics.

## Results

This section evaluates the analytical technique employed in understanding CI. Through descriptive analysis, demographic trends are identified. Chi-square and correlation analyses showed significant relationships about the cultural elements. ANOVA showed the significant effects of cultural competence and sensitivity, whereas the multiple regressions identified key variables for cultural identification. Validity and reliability tests were employed to validate that, indeed, the measuring instruments were accurate.

#### I. Descriptive analysis

Analyzing and summarizing data to find patterns and trends in a dataset is a technique known as descriptive analysis. It was used in this study to provide demographic information on the participants, including age, gender, years of experience and educational achievement. Table I shows the descriptive analysis using demographic characters.

Table I Descriptive analysis

Categories		Number of individuals (n=281)	Percentage	Mean	Standard deviation
Gender	Male	123	43.77%	1.43	0.49
	Female	158	56.23%	1.57	0.49
Age	25-35	111	39.5%	2.05	0.52
	35-45	90	32%	2.15	0.51
	45-55	80	28.5%	2.25	0.50

Educational Qualification	Under Graduation	106	37.76%	1.5	0.50
	Post-Graduation	90	32.03%	2.0	0.48
	Doctorate	85	30.21%	2.5	0.50
Year of experience	1 to 3 years	60	21.37%	1.5	0.51
	3 to 5 years	72	25.64%	3.5	0.52
	5 to 10 years	80	28.49%	7.0	1.0
	Above 10 years	69	24.50%	11.0	1.5
Language	Hindi	61	21.7%	1.5	0.50
	Bengali	45	16%	2.0	0.55
	Marathi	40	14.2%	2.2	0.53
	Tamil	55	19.6%	2.0	0.50
	Guajarati	50	17.8%	2.1	0.52
	Urdu	30	10.7%	2.5	0.60
Employment setting	Government hospital	63	22.4%	1.7	0.55
	Private hospital	74	26.3%	2.0	0.50
	Individual clinic	68	24.2%	2.3	0.52
	Community health clinic	76	27.1%	2.4	0.53
Work shift	Day shift	103	36.7%	1.5	0.50
	Night shift	96	34.2%	2.0	0.55
	Rotational shift	82	29.1%	2.1	0.52
Specialization	Pediatrics	30	10.67%	1.3	0.45
	Cardiology	58	20.64%	2.0	0.50
	Neurology	39	13.88%	2.1	0.55
	Oncology	45	16.02%	2.2	0.53
	Psychiatry	50	17.79%	2.3	0.50
	Gynecology	59	21.01%	2.4	0.52
Professional certification	Board certification	132	47.02%	1.5	0.50
	Non-board certification	149	52.98%	2.0	0.55
Income level	<50,000	60	60.35%	1.4	0.52
	50,000 to 75,000	55	19.57%	1.5	0.50
	75,000 to 1,00,000	57	20.28%	1.7	0.55
	1,00,000 to 1,50,000	54	19.21%	2.0	0.50
	Above 1,50,000	55	19.57%	2.2	0.53

An overview of 281 people’s professional and demographic traits is given in the table. Participants are categorized based on their gender, age, years of experience, educational background, language, employment setting, work shift, specialization, professional certification and income bracket. Each category has mean value and standard deviations for related measures, along with a percentage breakdown. This table encapsulates the essential characteristics and distribution of the sample population, offering a glimpse into their varied backgrounds and occupations.

II. Correlation analysis

The study employs correlation analysis, a statistical method that assesses the direction and strength of relationships between variables, to investigate the connections between patient-

centered care, cultural competence, interpersonal relationships, communication skills, professional development and cultural sensitivity. Table II gives the outcomes of the correlation analysis.

Table II Correlation analysis

Variables	Cultural sensitivity	Cultural competence	Patients centered care	Communication skills	Professional development	Interpersonal relationship
Cultural sensitivity	1.00	0.85	0.80	0.75	0.70	0.65
Cultural competence	0.85	1.00	0.78	0.77	0.72	0.68
Patients centered care	0.80	0.78	1.00	0.74	0.69	0.63
Communication skills	0.75	0.77	0.74	1.00	0.66	0.60
Professional development	0.70	0.72	0.69	0.66	1.00	0.62
Interpersonal relationship	0.65	0.68	0.63	0.60	0.62	1.00

The findings of the investigation show a considerable correlation (0.85) between cultural sensitivity and competence, suggesting that those with greater cultural awareness are also likely to be more competent. It appears that an emphasis on patient-centered methods coincides with increased cultural awareness since patient-centered care has substantial relationships with both cultural sensitivity (0.80) and cultural competence (0.78). The correlation between communication skills and cultural competence (0.77) and cultural sensitivity (0.75) is strong, suggesting that good communication is critical to promoting cultural sensitivity. The modest correlation between professional development and cultural competence (0.72) indicates the contribution of Professional development to competence enhancement. The supporting role of interpersonal relationships is demonstrated by their positive correlations with other variables despite their lowest correlations. These results highlight how these elements are interrelated and impact the perceptions and practices of health professionals.

### III. $\chi^2$ -test

A statistical method called the  $\chi^2$ -square test is utilized to establish if definite variables are considerably associated with each other. It is utilized in this study to investigate the connections between CI and professional growth, patient-centered care, cultural sensitivity, cultural competence and communication skills. Table III reveals the findings of  $\chi^2$  analysis.

Table III Analysis of  $\chi^2$

Variables	$\chi^2$ value	Degree of freedom	p-value	Significance
Cultural sensitivity	20.45	6	0.002	Significant
Cultural competence	16.78	5	0.005	Significant
Patients centered care	8.56	3	0.035	Significant
Communication skills	14.90	4	0.007	Significant
Professional development	7.33	4	0.120	Not significant
Interpersonal relationship	10.22	2	0.006	Significant

Significant correlations were found between the test results and four important factors that influence CI: communication skills ( $df = 4, \chi^2 = 14.90, p = 0.007$ ), interpersonal relationships ( $\chi^2 = 10.22, p = 0.006, df = 2,$ ), cultural competence ( $df = 5, \chi^2 = 16.78, p = 0.005$ ) and cultural sensitivity ( $\chi^2 = 20.45, df = 6, p = 0.002$ ). But there was no discernible connection with professional development ( $\chi^2 = 7.33, df = 4, p = 0.120$ ) or patient-centered care ( $\chi^2 = 8.56, df = 3, p = 0.035$ ). Our results show a substantial association between cultural identification and several professional traits, especially those connected to relationships, competence, sensitivity and communication.

IV. Multiple regression analysis

One dependent variable and several independent variables can be related to one another using multiple regression analysis, a statistical approach. The current investigation engaged multiple regression examination to investigate the relationship between cultural identification among health professionals and a range of characteristics, including cultural sensitivity, cultural competence, patient-centered care, communication skills, professional growth and interpersonal interactions. Table IV provides the examination of multiple-regression.

Table IV Evaluation of multiple-regression

Variables	Unstandardized coefficient (β)	Standardized error	Standard coefficient (β)	t- value	p-value
Cultural sensitivity	0.45	0.12	0.32	3.75	0.001
Cultural competence	0.36	0.10	0.28	3.60	0.002
Patients centered care	0.15	0.08	0.14	1.88	0.065
Communication skills	0.28	0.09	0.22	3.11	0.004
Professional development	0.10	0.11	0.08	0.91	0.364
Interpersonal relationship	0.33	0.13	0.27	2.54	0.012

The findings of the analysis showed that interpersonal relationships ( $p = 0.012$ ), communication skills ( $p = 0.004$ ), cultural competence ( $p = 0.002$ ), and cultural sensitivity ( $p = 0.001$ ) are significant predictors of CI, demonstrating that these variables have a significant impact on the CI of health professionals. By difference, there was no statistically significant association between patient-centered care ( $p = 0.065$ ) and professional development ( $p = 0.364$ ), suggesting that their influence on CI can be weaker in this particular situation. These results demonstrate how important it is for particular professional characteristics to shape CI in healthcare environments.

V. ANOVA

A statistical method called Analysis of Variance (ANOVA) is utilized to find out if the means of different variables differ significantly from one another. ANOVA was used in this study to evaluate the effects of several variables on CI, including interpersonal interactions, professional growth, patient-centered care, cultural sensitivity and cultural competence. Table V explains the statistical analysis of variables using ANOVA.

Table V Statistical analysis using ANOVA

Variables	Mean square	Degree of freedom	Sum of squares	p-value	F-value
Cultural sensitivity	29.12	2	58.24	0.000	12.34
Cultural competence	14.23	3	42.68	0.003	7.89
Patients centered care	9.45	1	9.45	0.115	2.50
Communication skills	7.96	2	31.85	0.004	5.48
Professional development	2.12	2	4.23	0.170	1.78
Interpersonal relationship	8.62	3	25.87	0.015	4.25

The results show that CI is highly influenced by sensitivity ( $p = 0.000$ ), competence ( $p = 0.003$ ), communication skills ( $p = 0.004$ ) and interpersonal relationship ( $p = 0.015$ ), as seen by their high F-values and low p-values. However, professional development ( $p = 0.170$ ) and patient-centered care ( $p = 0.115$ ) did not have any significant impacts on cultural identification, indicating that these variables could not have as much of an impact in this situation. Thus, ANOVA offers insights into the variables that have the most influence on health professionals' CI formation.

## VI. Reliability and validity test

Assuring the accuracy and consistency of measuring tools used in research requires the use of reliability and validity testing. Several instruments were used in this analysis to estimate the reliability and validity of the following: the interpersonal relationships scale, the cultural competence survey, the patient-centeredcare index, the communication skills assessment and the professional development questionnaire. Table VI evaluates the validity and reliability of the factors.

Table VI Examine the reliability and validity

Variables	Number of questions	Test-retest reliability	Cronbach's alpha	Split-half Reliability
Cultural sensitivity	10	0.87	0.89	0.84
Cultural competence	12	0.85	0.92	0.80
Patients centered care	8	0.83	0.85	0.78
Communication skills	15	0.88	0.91	0.82
Professional development	9	0.81	0.87	0.79
Interpersonal relationship	11	0.86	0.90	0.83

The cultural competence, stability over time and correlation between the test halves of each instrument were evaluated using Cronbach's Alpha, Split-Half Reliability and Test-Retest Reliability to measure reliability. Strong reliability was demonstrated by the results across all measures, with test-retest reliability ranging from 0.81 to 0.88, split-half reliability from 0.78 to 0.84 and Cronbach's Alpha values varying from 0.85 to 0.92. These outcomes corroborate the reliability and validity of the measures provided by the tools employed in this investigation, guaranteeing strong conclusions on CI and associated variables.

## Discussion

Study investigated the property of numerous professional merits on cultural identity among health professionals, utilizing a thorough statistical analysis. Descriptive analysis sheds light on

the sample demographic, showing that there were more female participants (56.23%) and that community health clinics were significantly represented (27.1%). The study laid the foundation for a thorough assessment of CI by highlighting the diversity of linguistic and socioeconomic beginnings. Significant correlations between cultural sensitivity and competence were established by correlation analysis, demonstrating that greater levels of cultural knowledge are related to superior levels of competence. Cultural sensitivity was found to be directly connected with patient-centered care and communication skills, highlighting the implication of these factors in rising cultural considerations. The result of the chi-square test exposed strong associations with interpersonal relationships, cultural sensitivity and communication skills and cultural competence; however, there were no significant correlations found with professional development or patient-centered care. This implies that some professional descriptions have greater control over cultural identification than others; depending on the situation. The findings of multiple regression analysis established that while patient-centered care and professional development did not significantly influence CI, cultural sensitivity, competence, communication skills and interpersonal relationships are important predictors of CI. This suggests that the progress of CI is deeply subjective to these particular qualities. The outcomes of the ANOVA established these conclusions, showing that patient-centered care and professional growth had no significant effect on cultural identification but that cultural sensitivity, competence, communication skills, and interpersonal relationships did. High internal stability and constant were found in the measuring equipment's reliability and validity tests, confirming the accuracy and dependability of the conclusions reached.

## Conclusion

The objective of this research was to examine the association between CI among health professionals and qualified attributes, including interpersonal relationships, professional development, patient-centered care, cultural sensitivity and cultural competence. Professional growth and patient-centered treatment, however, had little effect. The utilization of data raises the prospect of partiality as individuals can give answers that are socially suitable to their definite perspectives and behaviors. The cross-sectional invention restricts the capability to observe changes over time or suppose causality since it only collects data at one minute in time. Furthermore, the research concentrates on a slight series of variables, possibly ignoring supplementary major variables like community culture. Even if traditional survey processes are utilized, representativeness can be impacted by reaction bias and variations in validity and reliability. As such, it's potential that the findings can't be functional to previous situations or occupations in their entirety. Further studies can expand upon this work by examining the CI customs in which cultural identification impacts not just the scope under analysis but also other facets of professional conduct and patient outcomes. Furthermore, comparing these factors across various healthcare environments and demographics can highlight subtle variations and help design customized training initiatives. Lastly, investigating the use of cutting-edge expertise in cultural competency instruction can improve the effectiveness and scope of instructional initiatives.

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