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Social Interaction and Solidarity in the Context of Sipakatau in the Government Workplace in Pangkep Regency

Imam Mukti¹, Syarifuddin¹, Masni¹

¹Sociology Doctoral Program, Universitas Negeri Makassar, Indonesia

Abstract

This study investigated how the traditional cultural concept of Sipakatau influences social interaction and solidarity among government employees in Pangkajene and Islands Regency (Pangkep) Regency. a qualitative approach was employed, using non-participant observations, document analysis, and in-depth interviews with employees. The results revealed that Sipakatau significantly shaped workplace interactions. Formal communication, such as in meetings, was marked by respect and professionalism, reflecting the cultural values of Sipakatau. Informal interactions during breaks and social events contributed to building strong relationships and a supportive work environment. Employees frequently engaged in mutual assistance, shared responsibilities, and collective celebrations, highlighting the role of Sipakatau in fostering solidarity. Solidarity was evident through practices such as forming informal support networks, offering peer mentoring, and providing emotional support. Conflict resolution was managed with empathy and a focus on understanding, in line with Sipakatau's principles.

Keywords: Traditional Cultural, Sipakatau, Formal Communication

1. Introduction

Pangkajene and Islands Regency (Pangkep Regency), located in South Sulawesi, Indonesia, is known for its rich cultural heritage and unique socio-economic landscape. As one of the administrative regions in South Sulawesi, Pangkep holds a significant role in the province's governance and development. The regency is predominantly rural, with agriculture, especially maize farming and cattle breeding, being the main economic activities. This rural setting influences the socio-cultural dynamics of the region, where traditional values and practices play a crucial role in daily life and governance (Van Kerkhoff & Pilbeam, 2017; Namgay et al., 2013). The government workplace in Pangkep is a reflection of these dynamics, where traditional cultural concepts such as Sipakatau influence the interactions and relationships among employees.

Sipakatau is a central tenet of the Bugis-Makassar culture, embodying the principles of mutual respect and human dignity. The term itself can be loosely translated as "humanizing humans," emphasizing the importance of treating others with respect, empathy, and consideration (Feavearyear, 2023). This cultural concept is deeply ingrained in the social fabric of the Bugis-

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Makassar people and manifests in various aspects of their lives, including social interactions, conflict resolution, and community building. In the context of Pangkep's government workplace, Sipakatau serves as a guiding principle that shapes the behavior and attitudes of government employees, fostering an environment of mutual respect and cooperation.

The importance of social interaction and solidarity in organizational settings cannot be overstated (Collins, 2020). Social interaction refers to the ways in which people communicate and engage with each other within an organization (Fischer & Reuber, 2011; Dale et al., 2013). It includes both formal interactions, such as meetings and official communications, and informal interactions, such as casual conversations and social gatherings (Bleakley et al., 2022). These interactions are crucial for the smooth functioning of an organization as they facilitate the exchange of information, ideas, and support among employees. Solidarity, on the other hand, refers to the sense of unity and mutual support among members of an organization (Laitinen, 2015). It is characterized by a shared sense of purpose, collective responsibility, and a commitment to the well-being of all members.

In the government workplace of Pangkep Regency, the principles of Sipakatau play a significant role in enhancing social interaction and fostering solidarity among employees. The traditional cultural values of respect, empathy, and community, as embodied in Sipakatau, create a conducive environment for positive social interactions. Employees are encouraged to engage with each other respectfully, to listen and understand different perspectives, and to support each other in their professional and personal endeavors (Kang & Sung, 2017). This culture of respect and empathy facilitates open communication, collaboration, and the resolution of conflicts in a constructive manner.

Moreover, the emphasis on human dignity and mutual respect in Sipakatau helps to build a strong sense of solidarity among government employees. When individuals feel respected and valued, they are more likely to develop a sense of belonging and commitment to the organization. This sense of belonging fosters a collective identity and a shared sense of purpose, which are essential for building solidarity. In the context of Pangkep's government workplace, this means that employees are not only committed to their individual roles but also to the collective goals and objectives of the organization. They are willing to support each other, to share responsibilities, and to work together towards common goals.

The integration of Sipakatau into the organizational culture of Pangkep's government workplace also has practical implications for management and leadership. Leaders and managers who embrace the principles of Sipakatau are likely to adopt a more inclusive and participatory approach to leadership. They are more likely to engage with their employees, to seek their input and feedback, and to make decisions that reflect the collective interests of the organization. This inclusive approach to leadership helps to build trust and confidence among employees, further strengthening the sense of solidarity and collective responsibility.

Furthermore, the practice of Sipakatau in the workplace can have positive implications for employee well-being and job satisfaction. When employees feel respected, valued, and supported, they are more likely to experience higher levels of job satisfaction and overall well-being. This, in turn, can lead to increased motivation, productivity, and commitment to the organization. In the context of Pangkep's government workplace, this means that employees are not only more satisfied with their jobs but also more committed to serving the community and contributing to the region's development.

The government workplace in Pangkep Regency is a unique organizational setting where traditional cultural values, particularly the concept of Sipakatau, play a crucial role in shaping social interactions and fostering solidarity among employees. The principles of mutual respect, empathy, and human dignity, as embodied in Sipakatau, create a conducive environment for positive social interactions and a strong sense of solidarity. These cultural values enhance communication, collaboration, and conflict resolution, while also fostering a collective identity and a shared sense of purpose among employees. The integration of Sipakatau into the organizational culture has practical implications for management and leadership, promoting inclusive and participatory leadership practices. Moreover, the emphasis on respect and mutual support contributes to higher levels of employee well-being and job satisfaction, ultimately benefiting the organization and the community it serves. As such, the concept of Sipakatau offers valuable insights into the role of traditional cultural values in contemporary organizational settings, highlighting the importance of cultural integration in fostering positive workplace dynamics.

2. Methods

A qualitative approach was employed to capture in-depth insights into the influence of Sipakatau on social interaction and solidarity in the government workplace of Pangkep Regency. This approach was chosen for its ability to provide a rich, detailed understanding of complex social phenomena, particularly those embedded in cultural contexts. The sample for the study consisted of government employees from various departments within the Pangkep Regency administration. Participants were selected using purposive sampling to ensure a diverse representation of perspectives and experiences. This sampling strategy targeted individuals who were knowledgeable about both the organizational culture of the government workplace and the traditional concept of Sipakatau. In total, 30 participants were interviewed, including lower-level staff, middle managers, and senior officials. Data collection was conducted through a combination of semi-structured interviews, non-participant observations, and document analysis. Semi- structured interviews were the primary method of data collection, allowing for flexibility in exploring participants' views and experiences while ensuring that key topics related to Sipakatau, social interaction, and solidarity were covered. The interviews were conducted in participants' native language, ensuring comfort and ease of expression, and were later transcribed and translated into English for analysis. Non-participant observations were carried out in various government offices to capture real-time social interactions and to observe how Sipakatau principles were enacted in everyday workplace practices.

These observations provided contextual insights that complemented the interview data. Detailed field notes were taken during observations, focusing on interactions, communication patterns, and instances of cooperation and solidarity among employees. Document analysis involved reviewing organizational policies, internal communications, and cultural documents related to Sipakatau. This analysis provided additional context and background information, helping to triangulate the data obtained from interviews and observations. Data analysis was conducted using thematic analysis, which involved several stages. Initially, all data were transcribed and organized systematically. The transcripts and field notes were then read multiple times to gain a thorough understanding of the content. A coding process followed, wherein data were categorized into themes and sub-themes related to Sipakatau, social interaction, and solidarity. This process was iterative, with themes being refined and adjusted as the analysis progressed. The final step of the analysis involved interpreting the themes in relation to the research questions and the broader cultural and organizational context of Pangkep Regency. This interpretation was ESIC | Vol. 8.2 | No. 53 | 2024

guided by the principles of qualitative research, emphasizing the importance of context and the meanings that participants attached to their experiences. The findings were then synthesized into a coherent narrative that highlighted the influence of Sipakatau on social interactions and solidarity within the government workplace.

3. Results and Discussion

Common Social Interactions Among Employees

The research findings revealed that social interactions among government employees in Pangkep Regency were characterized by a mix of formal and informal engagements. Formal interactions primarily occurred during meetings, briefings, and official communications, while informal interactions took place in communal spaces such as break rooms, hallways, and during social gatherings outside of work hours. Each type of interaction played a significant role in shaping the organizational culture and dynamics within the government workplace.

Formal Interactions

In formal settings, interactions were structured and hierarchical, reflecting the official protocols of the government workplace. These interactions included scheduled meetings, briefings, and formal communications such as memos and emails. During meetings, employees engaged in discussions where information was disseminated, tasks were assigned, and progress was reviewed. These meetings often followed a strict agenda, with specific roles assigned to participants such as chairperson, note-taker, and presenters.

Document analysis of meeting minutes showed a clear structure with defined roles, indicating a well-organized communication flow. The meeting minutes typically included an agenda, a list of attendees, and detailed notes on the discussions and decisions made. This formal structure ensured that all relevant topics were covered efficiently and that responsibilities were clearly assigned.

Despite the hierarchical nature of these interactions, the principles of Sipakatau were evident. Participants addressed each other respectfully, using honorifics and polite language, which fostered a sense of mutual respect and professionalism. For example, employees often prefixed names with titles such as "Bapak" (Mr.) or "Ibu" (Mrs./Ms.) when addressing colleagues, regardless of their rank. This practice not only adhered to traditional norms of respect but also created an atmosphere of equality and dignity within the formal framework.

Furthermore, interviews revealed that during formal meetings, there was an emphasis on listening and giving everyone a chance to speak. One senior official mentioned,

"In our meetings, we make sure that everyone's voice is heard. It's important to respect each other's opinions and contributions."

This practice aligns with the principle of Sipakatau, which emphasizes the value of each individual and the importance of treating everyone with respect and dignity.

Informal Interactions

Informal interactions were more relaxed and personal, occurring during coffee breaks, lunch hours, and casual conversations in the workplace. These interactions were less structured but played a crucial role in building camaraderie and a sense of community among employees. Observations highlighted that these informal interactions were essential for creating bonds and

fostering a supportive work environment.

During coffee breaks and lunch hours, employees often gathered in communal spaces such as break rooms or cafeterias. These settings provided opportunities for relaxed conversations about work- related topics as well as personal matters. Employees shared stories, jokes, and concerns, creating an atmosphere of mutual support and friendship. For instance, it was common to see groups of employees enjoying a shared meal while discussing both their professional responsibilities and their personal lives.

Informal gatherings, such as shared meals and social events, were also important for building relationships. These gatherings often took place outside of work hours, in settings such as local restaurants or at employees' homes. These events allowed employees to interact in a more relaxed environment, fostering stronger personal connections. One participant noted:

"We often have dinner together after work. It helps us to know each other better and support each other, both at work and in our personal lives."

The cultural norms of Sipakatau deeply influenced these informal interactions. Employees often engaged in small talk that included expressions of concern and empathy, reflecting the values of respect and care for one another. For example, it was common for employees to ask about each other's families and well-being, showing genuine interest and concern. This practice reinforced the sense of community and solidarity among employees.

Informal interactions served as a platform for informal mentoring and support. Senior employees often shared their experiences and provided guidance to junior staff in a casual setting. This mentoring was not limited to work-related advice but also included personal support and encouragement. Observations indicated that this form of informal mentorship helped build trust and strengthened relationships within the workplace.

Influence of Sipakatau on Communication, Collaboration, and Conflict Resolution

The principles of Sipakatau significantly influenced various aspects of workplace interactions in the Pangkep Regency government, including communication, collaboration, and conflict resolution. These cultural values shaped how employees interacted with each other, fostering a positive and productive work environment.

Communication

Interview data indicated that the practice of Sipakatau fostered open and respectful communication among employees. Participants consistently mentioned that respect (assikalaibineng) and politeness (mappakalebbi) were integral to their interactions. One participant noted:

"In our office, we always try to speak with respect. It's part of our culture and helps maintain harmony."

This sentiment was echoed across multiple interviews, highlighting the importance of respectful dialogue in the workplace. Employees expressed that respect was not just a formal obligation but a deeply rooted cultural norm that guided everyday interactions. Document analysis of internal communications, such as emails and memos, also reflected this cultural practice. The language used in these documents emphasized courtesy and consideration. For example, official emails often began with polite greetings and included expressions of gratitude and respect, even in

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routine communications. This practice helped maintain a professional and respectful tone, which was crucial for fostering positive relationships among employees.

Furthermore, the principles of Sipakatau encouraged inclusive communication. Employees were encouraged to listen actively and give everyone a chance to express their opinions. This inclusive approach was particularly evident in meetings, where efforts were made to ensure that all participants felt heard and valued. One senior official mentioned:

"We make sure that everyone's voice is heard. It's important to respect each other's opinions and contributions."

This practice not only facilitated open dialogue but also strengthened the sense of community and mutual respect within the workplace.

Collaboration

Collaboration among employees was enhanced by the cultural practice of Sipakatau. Observations during team projects and group discussions showed that employees were willing to share knowledge and assist each other. The collaborative spirit was often guided by the principle of mutual aid (sibali parri), which encourages helping others without expecting anything in return. One middle manager mentioned in an interview,

"We work together because we believe in helping each other. It's part of who we are."

This cultural inclination towards mutual support facilitated effective teamwork and collective problem-solving.

During observations of team projects, it was evident that employees prioritized collective success over individual recognition. Team members were seen offering help to colleagues who were struggling with their tasks, sharing resources, and providing moral support. This collaborative atmosphere was crucial for completing projects efficiently and effectively. The principle of mutual aid created a sense of interdependence and trust among team members, which is essential for successful collaboration.

In addition, the practice of Sipakatau promoted a culture of knowledge sharing. Employees were encouraged to share their expertise and experiences with others, fostering a learning environment. This was particularly beneficial for new employees, who felt supported and integrated into the team. One new employee shared, "When I first joined, my colleagues were very supportive. They shared their knowledge and helped me adjust quickly." This practice not only enhanced individual capabilities but also strengthened the overall competence of the team.

Conflict Resolution

Conflict resolution in the Pangkep government workplace was also deeply influenced by Sipakatau. The principles of empathy (sipakainge) and reconciliation (sipa'dekko) were commonly cited by participants as crucial for resolving disputes. During observations, instances of conflict were handled with a focus on understanding and addressing the underlying issues rather than assigning blame. This approach was evident in several observed conflicts, where mediators encouraged the parties involved to express their perspectives and find common ground.

For example, in one observed conflict between two employees over task responsibilities, a senior official mediated the situation by encouraging both parties to express their perspectives and find

a mutually agreeable solution. The official began by acknowledging the validity of both employees' concerns and then facilitated a dialogue where each person could explain their viewpoint without interruption. This approach not only resolved the conflict but also reinforced the values of respect and understanding. Interviews supported these observations, with participants emphasizing the importance of addressing conflicts constructively. One employee stated,

"When conflicts arise, we try to understand each other's perspective and find a solution that works for everyone. It's important to maintain harmony and respect."

This approach to conflict resolution helped maintain a positive work environment and prevented the escalation of disputes. The focus on empathy and reconciliation ensured that conflicts were resolved in a way that preserved relationships and promoted mutual respect.

The integration of Sipakatau into the workplace culture of Pangkep Regency's government significantly shaped the way employees interacted, communicated, and resolved conflicts. The emphasis on mutual respect and human dignity facilitated open communication and collaboration, while the principles of empathy and reconciliation ensured that conflicts were addressed constructively (Yusuf, 2007). These cultural practices not only improved workplace harmony but also enhanced overall organizational effectiveness.

The research findings suggest that the cultural concept of Sipakatau serves as a valuable framework for promoting positive social interactions in the workplace. By fostering an environment of respect, empathy, and mutual support, Sipakatau enhances both individual and collective well-being, contributing to a more cohesive and productive organizational culture. This case study of Pangkep Regency's government workplace provides valuable insights into how traditional cultural values can be integrated into contemporary organizational settings to improve social dynamics and organizational outcomes.

Examples of Solidarity Practices in the Workplace Mutual Assistance

Non-participant observations highlighted numerous instances of mutual assistance among employees. During particularly busy periods, such as leading up to major government events or deadlines, employees were often seen working late hours to support their colleagues. For example, before a significant governmental conference, several employees voluntarily stayed after hours to help a colleague who was struggling to finalize a critical report. They divided the remaining tasks, such as data verification, formatting, and proofreading, among themselves and provided both technical and moral support. This act of solidarity not only ensured the timely completion of the report but also demonstrated the strong sense of mutual aid (sibali parri) among employees. The camaraderie and collective effort in such situations highlighted the deep-rooted cultural norm of helping each other selflessly.

Beyond high-pressure situations, mutual assistance was also evident in day-to-day activities. For instance, when a team member faced difficulties with a particular software or task, others would readily offer help, sometimes pausing their own work to provide hands-on assistance or share tips and shortcuts. This culture of routine support helped maintain high efficiency and morale within the office.

Shared Responsibilities

Another common practice observed was the sharing of responsibilities. Document analysis of

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work schedules and task assignments indicated that employees frequently took on additional tasks to help out colleagues who were overwhelmed. For example, if an employee was on leave due to illness or personal matters, their tasks were redistributed among team members without hesitation. This practice ensured continuity in work processes and reinforced the bonds of solidarity within the team. A notable instance involved an employee who had to take emergency leave. The team quickly reorganized and redistributed the employee's workload among themselves, ensuring that deadlines were met without any disruption. This seamless transition highlighted the high level of cooperation and readiness to support one another.

In addition to task redistribution within teams, there were instances of cross-departmental support. Employees from different departments would come together to address pressing issues or complete large projects. For example, during the implementation of a new public service system, employees from IT, finance, and public relations departments collaborated closely, sharing their expertise and resources. This interdisciplinary approach not only facilitated the successful implementation of the project but also strengthened interdepartmental relationships.

Collective Celebrations and Support

Informal gatherings, such as birthday celebrations and farewell parties, were common and served as opportunities for employees to show support and appreciation for each other. These events were often organized collectively, with employees contributing food, decorations, and gifts. For instance, birthday celebrations were typically held in the office break room, where colleagues would gather to celebrate, share a meal, and present gifts. These celebrations were not just about marking the occasion but also about expressing appreciation and solidarity. The collective effort in organizing these events fostered a sense of community and belonging.

One observed farewell party for a retiring employee was particularly notable. Colleagues gave heartfelt speeches, shared memories, and expressed their gratitude, highlighting the strong sense of community and solidarity within the workplace. The event was marked by emotional moments and mutual appreciation, reinforcing the bonds among employees. Such gatherings played a crucial role in maintaining a positive work culture and enhancing interpersonal relationships.

In addition to routine celebrations, employees showed solidarity during significant personal milestones, such as weddings or the birth of a child. It was common for colleagues to organize gift collections and attend these events, demonstrating their support and celebrating these important moments together. These gestures of solidarity extended beyond the professional realm, highlighting the deep personal connections among employees.

Emotional and Moral Support

Interviews revealed that employees provided not only practical assistance but also emotional and moral support to one another. One participant shared:

"Whenever someone is going through a tough time, whether it's work-related or personal, we make sure to be there for them. We listen, we support, and we try to help in any way we can."

This sentiment was widely echoed, indicating that solidarity extended beyond professional responsibilities to encompass personal well-being. Employees often formed informal support networks, where they could share their concerns and seek advice. These networks played a critical role in fostering a supportive and caring work environment. In times of personal crisis,

such as family bereavement or health issues, the solidarity among employees became particularly evident. For example, when an employee's family member passed away, colleagues collectively organized a support fund, visited the employee's home, and provided emotional support during the difficult period. This collective response showcased the strong sense of empathy (sipakainge) and mutual care embedded in the workplace culture.

On a daily basis, small acts of kindness were common. These included gestures such as bringing in food for a colleague who was too busy to leave their desk, covering for someone who needed to take a break, or simply offering words of encouragement during stressful times. These everyday acts of kindness contributed significantly to a positive and supportive work environment. The principles of Sipakatau were deeply embedded in the workplace culture of Pangkep Regency's government, fostering a strong sense of solidarity among employees. The cultural values of respect, empathy, and mutual aid were evident in various practices, from mutual assistance and shared responsibilities to collective celebrations and emotional support. These practices not only enhanced workplace harmony but also contributed to higher morale and productivity.

The findings suggest that the integration of traditional cultural values like Sipakatau into contemporary organizational settings can significantly improve social dynamics and organizational outcomes. By fostering an environment of respect, empathy, and mutual support, Sipakatau enhances both individual and collective well-being, contributing to a more cohesive and productive organizational culture. This case study of Pangkep Regency's government workplace provides valuable insights into how traditional cultural values can be leveraged to create a supportive and effective work environment.

Role of Sipakatau in Promoting Teamwork and Mutual Support

Cultural Foundation

The cultural principles of Sipakatau, deeply rooted in the values of respect (assikalaibineng), empathy (sipakainge), and mutual aid (sibali parri), played a central role in promoting teamwork and mutual support among employees. Interviews consistently highlighted these values as foundational to their interactions. One senior official explained,

"Sipakatau teaches us to see each other as family. We respect each other, we help each other, and we work together as one."

This cultural foundation was evident in both formal and informal interactions, reinforcing the sense of solidarity within the workplace. Respect manifested in everyday interactions, such as the use of honorifics and polite language, which created an environment where employees felt valued and respected. Empathy was shown through attentive listening and genuine concern for colleagues' well-being, fostering a supportive and caring work atmosphere.

The principle of mutual aid (Sibali Parri) was a cornerstone of the workplace culture. Employees often went out of their way to assist each other without expecting anything in return. This spirit of selflessness created a cohesive and supportive environment where everyone felt responsible for the collective success of the team. The cultural emphasis on helping others as a moral obligation strengthened the bonds between employees and promoted a sense of unity and collective responsibility.

Teamwork

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Observations during team projects and group discussions showed that the principles of Sipakatau facilitated effective teamwork. Employees were willing to share knowledge, resources, and responsibilities to achieve common goals. For instance, during a collaborative project to improve public service delivery, team members actively contributed ideas, shared best practices, and supported each other in implementing new strategies. This collaborative effort, guided by the cultural value of mutual support, resulted in a successful project outcome and strengthened team cohesion. The project was marked by regular brainstorming sessions where every member's input was valued, and decisions were made collectively, ensuring everyone felt involved and committed to the project's success.

Teamwork extended beyond individual teams to include interdepartmental cooperation. Employees from different departments frequently collaborated on initiatives that required diverse expertise. For example, during a public health campaign, employees from the health department, communications team, and IT department worked together to design and disseminate information effectively. This interdepartmental teamwork was facilitated by the shared cultural values of Sipakatau, which promoted mutual respect and a unified approach to achieving organizational goals.

The cultural foundation of Sipakatau encouraged an open exchange of knowledge and skills. Employees often held informal training sessions and workshops to help their colleagues develop new competencies. This practice not only enhanced individual capabilities but also improved the overall performance of the team. One employee noted:

"We regularly have sessions where we teach each other new things. It's a great way to learn and grow together."

These knowledge-sharing practices were instrumental in building a culture of continuous learning and mutual growth.

Support Networks

Sipakatau also fostered the creation of informal support networks within the workplace. Document analysis of internal communications and organizational structures revealed that employees often formed groups based on common interests or shared responsibilities. These groups provided a platform for peer support, knowledge exchange, and collective problem-solving. One participant noted:

"We have small groups for different tasks, and within these groups, we support each other closely. It's like having a second family at work."

These support networks were vital for providing timely assistance and emotional support, enhancing overall workplace morale and cohesion. Informal support networks often included peer mentoring, where more experienced employees guided and supported newer or less experienced colleagues. This mentoring was not part of any formal program but emerged naturally from the cultural values of Sipakatau. Mentors provided advice, shared their experiences, and helped mentees navigate workplace challenges. This peer mentoring system reinforced the culture of mutual aid and helped maintain high standards of performance and professional development.

In addition to professional support, these networks offered social support, helping employees cope with personal challenges. For example, employees often organized support groups for those

dealing with significant life events, such as bereavement or illness. These groups provided emotional support, practical assistance, and a sense of community, demonstrating the deeprooted solidarity among employees.

Conflict Resolution

The principles of empathy (sipakainge) and reconciliation (sipa'dekko), central to Sipakatau, played a crucial role in resolving conflicts and maintaining solidarity. Observations and interview data indicated that when conflicts arose, they were addressed with a focus on understanding and mutual respect. For example, in one observed conflict between two employees over resource allocation, the resolution process involved a mediated discussion where both parties were encouraged to express their concerns and work towards a mutually agreeable solution. This approach not only resolved the conflict but also reinforced the values of empathy and solidarity. Mediators often used culturally appropriate language and gestures to ensure that both parties felt heard and respected, which facilitated a smoother resolution process.

The cultural values of Sipakatau encouraged proactive conflict management. Employees were trained to recognize early signs of conflict and address them before they escalated. This proactive approach was evident in regular team meetings where potential issues were discussed openly, and strategies for resolution were collaboratively developed. One manager mentioned,

"We believe in addressing issues early on. By talking things through, we prevent conflicts from becoming bigger problems."

This proactive stance helped maintain a positive and harmonious work environment. The integration of Sipakatau into the workplace culture of Pangkep Regency's government significantly enhanced teamwork and mutual support among employees. The cultural emphasis on respect, empathy, and mutual aid created a strong foundation for collaborative efforts and collective well-being (Lavoie & Gidron, 2014). The observed practices of mutual assistance, shared responsibilities, and support networks were direct manifestations of these cultural values, fostering a cohesive and supportive work environment.

The findings suggest that traditional cultural values such as Sipakatau can be effectively integrated into contemporary organizational settings to promote positive social dynamics and organizational outcomes. By embracing these principles, organizations can create a work environment where employees feel valued, supported, and motivated to contribute to their collective goals. The practice of Sipakatau in the workplace demonstrates the potential of traditional cultural values to enhance modern organizational practices, offering a model for other regions and organizations to consider in their efforts to improve workplace solidarity and productivity.

4. Conclusion

Sipakatau, a traditional cultural concept, impacts social interaction and solidarity among government employees in Pangkep Regency. By examining how Sipakatau influences communication, teamwork, and conflict resolution, the research revealed several key insights. Firstly, Sipakatau plays a significant role in shaping formal and informal interactions at work. In formal settings, such as meetings, the principles of Sipakatau encourage respectful and professional communication. This helps maintain a positive and orderly work environment. Informal interactions, like those during breaks and social events, help employees build strong relationships and create a supportive atmosphere. The study found that employees regularly

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engaged in practices of mutual assistance and shared responsibilities. For example, employees often help each other with tasks and support one another during busy periods. Collective celebrations, such as birthday parties and farewell events, further strengthen the sense of community and solidarity.

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